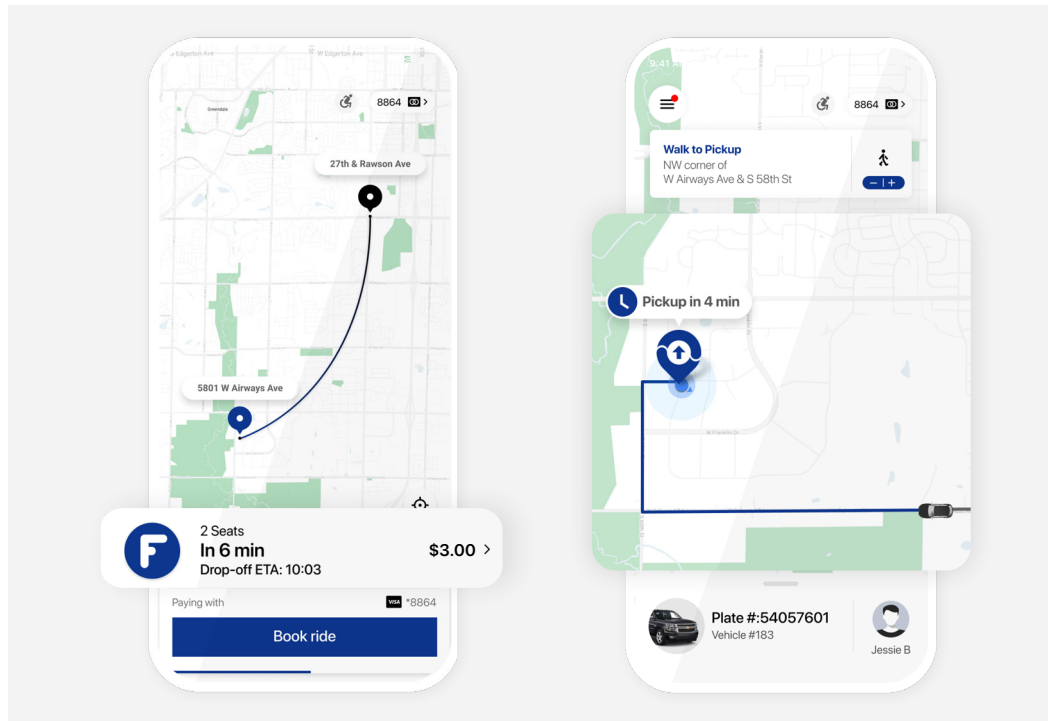


How to book a ride.



1. Create an account.

Download the FlexRide Milwaukee app from the App Store or Google Play Store and follow the simple sign-up steps.

2. Book a ride.

You must travel between a Neighborhood Zone and an Employment Zone to ride. Enter your pickup and drop-off locations, then choose the ride option that works for you. Tap the wheelchair icon in your profile if you need an accessible vehicle.

3. Meet your driver.

Check the app to find exactly where to meet the vehicle. FlexRide uses “Virtual Bus Stops”— pickup and drop-off points usually 1-2 blocks from the exact address you requested. This cuts down on detours and shortens your overall journey time.

24-HOUR CUSTOMER SUPPORT

Phone: 414-667-7433

Email: support-milwaukee@ridewithvia.com



Everything you need to know about FlexRide.

Book trips right from your phone, get picked up in minutes, and commute between Milwaukee and businesses in Menomonee Falls, Butler, Franklin, Oak Creek and New Berlin.



Scan to learn more:
flexridemke.com

What is FlexRide Milwaukee?

FlexRide Milwaukee is an affordable, convenient, reliable rideshare service between Milwaukee neighborhoods and suburban job centers. Think of us like a mix between a bus and a taxi that comes when you want, where you want, on-demand using an app.

When can I ride?

FlexRide service is available 24 hours/day Monday-Friday. Begin booking rides starting at 10 p.m. Sunday evening through 2 a.m. Saturday morning.

Can I book a ride without a smartphone?

Yes, simply call **(414) 667-7433** and we'll assist you over the phone.

Are wheelchair-accessible vehicles (WAVs) available?

Yes! Let us know you need a WAV in the Account Details section in the app or over the phone.

Where can I go?

FlexRide has 3 Service Zones: North, South and West. You don't have to live in a neighborhood zone, but you have to get to a zone to use FlexRide. See a map of all zones on the following page.

- Ride from the North Neighborhood Zone to jobs in Menomonee Falls and Butler.
- Ride from the South Neighborhood Zone to jobs in Franklin and Oak Creek.
- Ride from the West Neighborhood Zone to jobs in New Berlin.

Can I pay in cash?

Cash is NOT accepted in vehicles. When booking your ride, you can choose whether to pay with the credit/debit or prepaid card on file or with ride vouchers (available for purchase with cash at select locations). Visit flexridemke.com for details.

RIDE FOR FREE

When you use a transit hub or ride between 11:30 p.m. and 4:30 a.m.

	Single Ride	Weekly Pass	Monthly Pass
Adult	\$3	\$20	\$70
Senior/Disabled	\$1.50	\$10	\$35

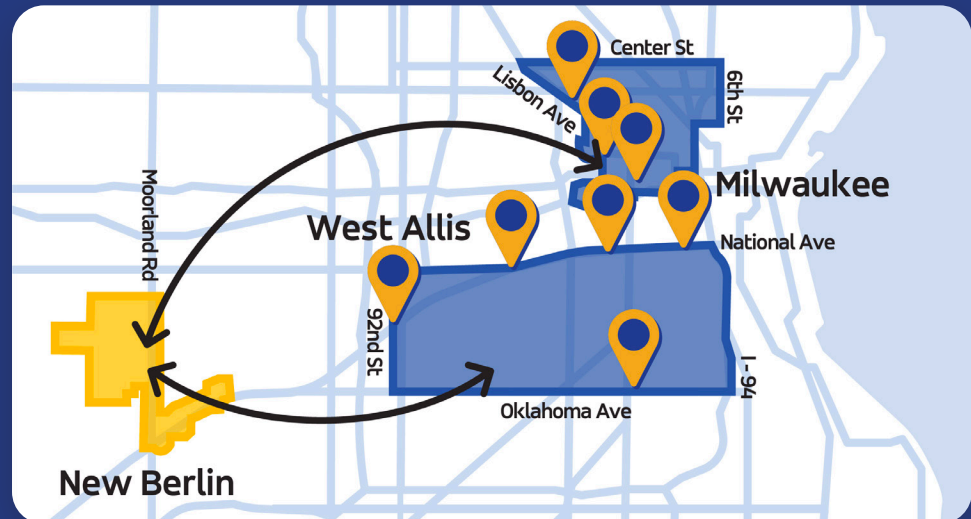
North Zone



South Zone



West Zone



Scan the QR Code to learn more about the transit hub locations for each zone.